

**Pet Boarding Policy**  
**(805) 964-4777 Ext. 116**

We are honored to be entrusted with your pet's care. The following policies have been designed to help ensure the health and safety of your animals during their stay.

**Daily Care Rate: (Effective October 1, 2019)**

\$20/day for a cat or dog

\$30.00/day for two cats boarded together

Add \$5.00-\$10.00/day if your pet requires daily medication or supplements

**Minimum Age Requirement, Spay/Neuter, Vaccines, Flea Treatment, and Identification:**

Animals must be over five months old, spayed or neutered, and current on vaccinations.

Flea preventative is required prior to your pet's arrival. If your pet stays longer than one month, flea preventative will be reapplied at an additional cost or you may bring your own topical flea control and we can apply it at a nominal charge.

Microchips are recommended and all animals must wear identification tags during their stay. If your pet does not have a tag, one will be provided for your pet.

**Drop-Off and Pick-Up:**

Drop-off and pick-up on Monday, Tuesday, Thursday, Friday and Saturday is between 11am-5:30pm. On Sunday drop-off and pick-up is between 11am-3:30pm. We are not open to the public on Wednesday. When dropping off your pet, you will be asked to fill out our Boarding Health Checklist and feeding instructions. If you plan to have someone visit your pet while you are away, please let us know ahead of time. If they plan to take them off property during their visit you must prepay for your pet's stay.

**What To Bring:**

Proof of current vaccines and your primary veterinarian's contact information.

It is suggested that you bring your animal's own bedding, unless they have been known to chew/tear bedding.

We feed Purina® brand wet and dry dog and cat food, but for your pet's comfort, we suggest you provide the food they are accustomed to as sudden diet changes and stress can cause diarrhea and gastrointestinal discomfort. Please note: we cannot administer raw food diets or diets that come frozen.

Any toys brought will be handled at the discretion of our staff – animals will be unsupervised most of the day so absolutely no raw hides and bones are allowed.

**Health, Medications & Emergency Treatment:**

If your pet has undergone surgery that requires 2 weeks of activity restriction (such as a spay or neuter), it must be three weeks past their surgical date to board. Any pets that have undergone orthopedic procedures must be at least 3 weeks past the last day of activity

restriction (most orthopedic procedures require 8 weeks of restriction so it would have to be 11 weeks since the date of surgery). These restrictions are for the safety of your pet. We do not have the staff to adequately monitor an animal that could have a post-operative complication. Due to the design of our boarding kennels we cannot board any animals that are required to wear an Elizabethan collar (i.e. "E-Collar" or cone).

Due to the limits of our kennels and staffing, we cannot accommodate boarding for any animals with the following conditions: arthritis, history of seizures, diabetes, hyperthyroidism, separation anxiety, human aggression, or dog aggression.

We can only administer specific medications to animals that take them readily in their food or in a treat such as a pill pocket (must be provided by owner). There is an additional \$5.00-\$10.00 cost for this service depending on how often medication is administered.

The following are medications we can administer:

1. multivitamins,
2. glucosamine/chondroitin supplements,
3. thyroid medication for dogs (must show proof that dog has been on the medication for over 6 months),
4. medications for allergies (for example: Atopica, Apoquel, diphenhydramine, and chlorpheniramine),
5. Trilostane (must show proof that dog has been on the medication for over 6 months),

If your animal becomes ill or injured, you are responsible for the cost of any medical treatment. If our veterinary staff determines that your animal must be seen by medical personnel, we will contact you and your veterinarian for instructions. If we are unable to reach you or your veterinarian, your pet will be transported to an emergency veterinary hospital for treatment at your cost.

**Vaccines: Dogs**

For the health and safety of your dog(s), they must be current on Rabies, Distemper-Parvo, Bordetella and K9 Influenza vaccinations. It is important to note that the K9 Influenza vaccine does initially requires a booster shot and therefore takes about one month before they are eligible to board at our facility. If all vaccinations are not current, vaccines must be administered at least one week prior to your dog(s)'s boarding date.

**Vaccines: Cats**

For the health and safety of your cat(s), they must be current on Rabies and FVRCP vaccinations. If the vaccines are not current, they must be administered at least one week prior to your cat(s)'s boarding date.

**Boarding Facilities & Daily Schedule: Dogs**

Dog boarding kennels have an indoor and outdoor section accessible at all times. Your dog will not be interacting with any other animals however, please let us know if you would like your dogs to be exercised together. If you choose to have your dog exercised, they will have access to a private yard.

Small Dog Boarding Area: Maximum weight to board in this area is 10 lbs. The dog must be able to step through a cat-sized door (approximately 7" wide x 10" high and a step that is 8"

off the ground). The indoor kennel measurement is 15 square feet and the outdoor kennel measurement is 24.2 square feet.

**Regular Dog Boarding Area:** Most breeds fit comfortably through our kennel doors (12½" wide x 25" high). If your dog cannot fit through our regular sized door (breeds such as Great Danes, Ridgebacks, Pyrenees, St. Bernard, Bernese Mountain Dogs, etc.), we have a limited amount of larger doors available (18½" wide x 3ft high). The indoor kennel measurement off all regular dog kennels is 11.7 square feet and the outdoor kennel measurement is 44.9 square feet.

**Boarding Facilities & Daily Schedule: Cats**

Cat-boarding kennels have an indoor kennel measurement of 25.8 square feet and outdoor kennel measurement of 34.87square feet. Kennels have a multi-level indoor and outdoor sections accessible at all times. The kennels are double-wide and have privacy panels between the kennels. If you have two cats who get along well, they can board together in one kennel for an additional \$10/day fee.

Your cat(s)will not be interacting with other animals. They will be able to see other cats across from them when inside, but will not be able to see cats next to them, inside or outside. Please let us know if you would like us to restrict access to the outdoor section or if you would like them as far away from other cats as possible.

**Maximum stay periods:**

Less than 1 year of age: 7 days  
Over 12 years of age: 14 days  
1-11 years: 30 days

**Days & Times Personnel Are On Site:**

The Santa Barbara Humane Society campus is not staffed 24-hours a day. Employees are routinely onsite daily between 8:00a.m.-6:00p.m. Holiday work hours may vary.

**General Observation Practices and Customary Activity Schedule:**

Animals are fed twice a day.

8:00a.m. -11:00a.m.: Animals are fed, medicated (if indicated) and enclosures are cleaned and sanitized.

11:00a.m.-3:00p.m.: Animals receive exercise (if indicated); are checked regularly by staff and enclosures are spot cleaned.

3:00p.m.-5:45p.m.: Animals are fed and medicated (if indicated) and enclosures are spot cleaned.