

Pet Boarding Policy & Procedures

We welcome your pet to stay with us at the Santa Barbara Humane Society!

– For the health and comfort of your pet, we suggest using flea preventative prior to your pet's arrival for boarding.

Cat Boarding:

- With Membership \$12.00 night/cat
- Without Membership \$15.00 night/cat
- Our feline boarding facilities are multi-level, allowing your cat to perch. They have indoor and outdoor access. If you would prefer you cat not be allowed in the outdoor portion of the kennel, you can choose that option.
- For the health and safety of your cat, we ask that a current Rabies vaccination and FVRCP (Feline Upper Respiratory vaccine) be brought up to date at least 1 week prior to your cat's arrival for boarding, to allow time for the vaccines to take full effect.

Dog Boarding:

- Exercise With Membership \$16.00 night/dog
- Exercise Without Membership \$20.00 night/dog
- No Exercise With Membership \$14.00 night/dog
- No Exercise Without Membership \$18.00 night/dog
- Extra instructions \$1.00 night/dog with membership
- Extra instructions \$2.00 night/dog without membership
- For the health and safety of your dog, we ask that a current Rabies, Distemper/Parvo virus, and Bordetella (Kennel Cough) vaccination be brought up to date at least 1 week prior to your dog's arrival for boarding, to allow time for the vaccines to take full effect.

Small Dog Boarding:

- Small dogs have indoor and outdoor run access, as well as access to an exercise yard.
- Maximum weight for small dogs is 10 lbs. The dog must be able to step

through a cat-sized door (approximately 7" wide x 10" high and a step that is 8" off the ground)

Large Dog Boarding:

- In addition to our regular dog kennel, your dog will have access to an exercise yard or a leashed walk once per day.
- Please let us know if you do not want your dog to be handled by our staff for exercise.

Making a boarding reservation

- Boarding reservations are accepted on a first-come, first-serve basis. The Humane Society accepts boarding reservations up to 2 months in advance. We accept cash, check, VISA, Mastercard, Discover, American Express and Debit cards.
- For boarding reservation cancellations or changes, please call the Shelter Office at least 24 hours in advance, between the hours of 10:00am and 4:30pm, Monday through Saturday. When making a boarding reservation, please let us know:
- Whether or not you will be bringing your own food (wet and/or dry). We recommend bringing in your own food, as a diet change can cause stomach upset in some pets.
- If your animals requires an extra feeding (e.g. 2 times per day). For extra feedings, add **\$1.00 for members** or **\$2.00 for nonmembers** for each special instruction per night per pet. Please let your veterinarian know that you authorize them to treat your pet in the event of injury or illness. We will determine if it is appropriate to transport your pet to your veterinarian for diagnosis and/or treatment. The Santa Barbara Humane Society staff will transport your pet to your veterinarian at no additional charge; however, as stated on your boarding card, you agree that you are responsible for any costs or expense for treatment of your pet by your veterinarian. Please be advised that if your regular veterinarian is not available, your pet will be transported to a 24-hour care facility.

Dropping off your pet for boarding

- Drop-off and pick-up is between 10:00am and 4:30pm Monday through Saturday.

- You will be asked to fill out our Boarding Health Checklist regarding your pet's overall health. You can download the Boarding Health Checklist form and give the completed form to us when you bring in your pet.
- You will be asked to provide emergency contact information in the event that you cannot be contacted regarding a situation with your pet. We will also need the names of any individuals whom you authorize to visit your pet, walk your dog or pick up your pet in the event you cannot make it back on the day you are due.

What to bring with your pet for boarding

- We want to make your pet as comfortable as possible during their time here. We suggest bringing some bedding from home – the familiar scent will help them to relax.
 - If you do choose to bring bedding for your pet, to make sure that they are safe, we suggest bedding made from a bite/chew-proof material, particularly if you know that your pet likes to chew.
- If your pet will be happier with a toy, you are welcome to bring one! For safety reasons we recommend choosing a toy that is larger than the size of a tennis ball that your pet cannot chew apart.
 - Durable chew toys such as Kongs are a good choice, but we don't recommend bringing rawhides, cow hooves, nylabones, etc, for your pet's safety.
- Please note that our staff is unable to administer any medications to your pet. However if your pet is on a supplement (i.e. Joint Supplement) you would like added to your pet's food, please let us know.
- Due to the design of our dog and cat kennels, we cannot accommodate pets needing e-collars.

*Thank you for boarding your pet at the Santa Barbara Humane Society.
We hope they enjoy their stay!*